

# Tag.....You're It!!

## CMS F-Tags

Scope and Severity is a system of rating the seriousness of deficiencies. A “deficiency” is a regulatory requirement that a survey finds not being met. Scope and Severity is a national system used by all state survey agencies and the Health Care Financing Administration when conducting nursing home Medicare and Medicaid certification surveys.

For each deficiency, the surveyor determines the level of harm to the resident or resident(s) involved and the scope of the problems within the nursing home. The surveyor then assigns an alphabetical scope and severity value, A through L, to the deficiency. “A” is the least serious and “L” is the most serious rating. The scope and severity matrix is an integral part of how nursing home scores are calculated in the scoring system.

### What is Substandard Quality of Care?

Substandard Quality of Care is a technical regulatory term which means that one or more requirements under the federal regulations 42CFR 483.13 (resident behavior and facility practices), 42CFR 483.15 (quality of life), or 42CFR 483.25 (quality of care) were not met, to a degree constituting immediate jeopardy to resident health or safety, and a scope of pattern or widespread actual harm, or a widespread potential for more than minimal harm. A finding of substandard quality of care indicates that the nursing home was found to have had a significant deficiency (or deficiencies), which the home must address and correct quickly to protect the health and safety of residents. The Division specifies a maximum time frame for correction of the deficiencies.

*ServarusRM services includes on-site risk assessments, a HUD compliant web-based incident tracking tool (ERMA) & mock surveys.*

| SEVERITY  | SCOPE    |         |            |
|---|----------|---------|------------|
|   | ISOLATED | PATTERN | WIDESPREAD |
| Immediate Jeopardy to resident health or safety   | J        | K       | L          |
| Actual harm that is not Immediate Jeopardy  | G        | H       | I          |
| No actual harm with potential for more than minimal harm that is not Immediate jeopardy | D        | E       | F          |
| No actual harm with potential for minimal harm  | A        | B       | C          |

\* Substandard quality of care rating occurs when one or more deficiencies has a Scope & Severity level of **F, H, I, J, K or L** in one of the F-tag categories identified in **RED**.



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### 83.10 RESIDENT RIGHTS

#### **F550 Resident Rights/Exercise of Rights**

F551 Rights Exercised by Representative  
F552 Rights to be Informed/Make Treatment Decisions  
F553 Right to Participate in Planning Care  
F554 Res Self-Admin Meds - Clinically Appropriate  
F555 Right to Choose/Be Informed - Attending Doctor  
F557 Respect, Dignity/Right to Personal Property  
**F558 Reasonable Accommodations of Needs/Prof**  
**F559 Choose/Be Notified of Room/Roommate Δ**  
F560 Right to Refuse Certain Transfers  
**F561 Self Determination**  
F562 Immediate Access to Resident  
F563 Right to Receive/Deny Visitors  
F564 Inform of Visitation Rights/Equal Visitation Priv

#### **F565 Resident Family Group & Response**

F566 Right to Perform Facility Service or Refuse  
F567 Protection/Management of Personal Funds  
F568 Accounting & Records of Personal Funds  
F569 Notice & Conveyance of Personal Funds  
F570 Surety Bond-Security of Personal Funds  
F571 Limitations of Changes to Personal Funds  
F572 Notice Rights & Rules  
F573 Right to Access/Purchase Copies of Rec  
F574 Required Notices & Contact Information  
F575 Required Postings  
F576 Right to Form Communications w/ Privacy  
F577 Right to Survey Results/Advocate Agency  
F578 Request/Refuse/DC Tx; Formulate Adv Dir  
F579 Posting/Notice of MCR/MCD of Admission  
F580 Notify of Changes (Injury/Decline/Room, etc.)  
F582 MCD/MCR Coverage/Liability Notice  
F583 Personal Privacy/Confidentiality of Records  
**F584 Safe/Clean/Comfortable/Homelike Environment**  
F585 Grievances  
F586 Resident Contact with External

### 483.12 FREEDOM FROM ABUSE, NEGLECT & EXPLOITATION

**F600 Free from Abuse and Neglect**  
**F602 Free from Misappropriation/Exploitation**  
**F603 Free from Involuntary Seclusion**  
**F604 Right to be Free from Physical Restraints**  
**F605 Right to be Free from Chemical Restraints**  
**F606 Not Employ/Engage Staff with Adverse Actions**  
**F607 Develop/Implement Abuse/Neglect, etc. Policies**  
**F608 Reporting of Reasonable Suspicion of a Crime**  
**F609 Reporting of Alleged Violations**  
**F610 Investigate/Prevent/Correct Alleged Violation**

### 483.15 ADMISSION, TRANSFER & DISCHARGE

F620 Admissions Policy  
F621 Equal Practices Regardless of Pay Source  
F622 Transfer & Discharge Requirements  
F623 Notice Require Before Transfer/Discharge  
F624 Preparation for Safe/Orderly Transfer Discharge  
F625 Notice of Bed Hold Policy Before/Upon Transfer  
F626 Permitting Resident to Return to Facility

### 483.20 RESIDENT ASSESSMENTS

F635 Admission Physician Orders-Immediate Care  
F636 Comprehensive Assessments & Timing  
F637 Comprehensive Assessment after Significant Change  
F638 Quarterly Assessment at Least Every 3 Mon.

F639 Maintain 15 Months of Resident Assessment  
F640 Encoding/Transmitting Resident Assessment  
F641 Accuracy of Assessments  
F642 Coordination/Certification of Assessment  
F644 Coordination of PASARR & Assessment  
F645 PASARR Screening for MD & ID  
F646 MD/ID Significant Change Notification  
483.21 COMPREHENSIVE RESIDENT  
F655 Baseline Care Plan  
F656 Develop/Implement Comp Care Plan  
F657 Care Plan Timing & Revision  
F658 Services Provided Meet Professional Svcs  
F659 Qualified Persons  
F660 Discharge Planning Process  
F661 Discharge Summary

### 483.24 QUALITY OF LIFE

**F675 Quality of Life**  
**F676 Activities of Daily Living/Maintain Abilities**  
**F677 ADL Care Provided to Dependent Res**  
**F678 Cardio-Pulmonary Resuscitation (CPR)**  
**F679 Activities Meet Interest/Needs of Each Res**  
**F680 Qualifications of Activity Professional**

### 483.25 QUALITY OF CARE

**F684 Quality of Care**  
**F685 Tx/Devices to Maintain Hearing/Vision**  
**F686 Tx/Svc to Prevent/Heal Pressure Ulcers**  
**F687 Foot Care**  
**F688 Inc/Prevent Decrease in ROM/Mobility**  
**F689 Free of Accident Hazards/Supervision/ Dvcs**  
**F690 Bowel/Bladder Incontinence, Catheter, UTI**  
**F691 Colostomy, Urostomy or Ileostomy Care**  
**F692 Nutrition/Hydration Status Maintenance**  
**F693 Tube Feeding Mgmt/Restore Eating Skills**  
**F694 Parenteral/IV Fluids**  
**F695 Respiratory/Trach Care & Suctioning**  
**F696 Prostheses**  
**F697 Pain Management**  
**F698 Dialysis**  
**F699 Trauma Informed Care**  
**F700 Bedrails**

### 483.30 PHYSICIAN SERVICES

F710 Resident's Care Supervised by a Physician  
F711 Physician Visits - Review Care/Notes/ Order  
F712 Physician Visits - Freq/Time/Alternate NPP  
F713 Physician for Emergency Care, Avail 24 hrs.  
F714 Physician Delegation of Tasks to NPP  
F715 Physician Delegation to Dietitian/Therapist

### 483.35 NURSING SERVICES

F725 Sufficient Nursing Staff  
F726 Competent Nursing Staff  
F727 RN 8 Hrs/7 days/Week, Full time DON  
F728 Facility Hiring and Use of Nurse  
F729 Nurse Aide Registry Verification, Retraining  
F730 Nurse Aide Perform Rev-12 Hr/Yr In-Service  
F731 Waiver Licensed Nurses 24hr/Day & RN  
F732 Posted Nurse Staffing Information

### 483.40 BEHAVIORAL HEALTH

F740 Behavioral Health Services  
F741 Suffi/Competent Staff-Behav Health Needs  
**F742 Treat/SVC for Mental/Psychosocial Concerns**  
**F743 No Pattern of Behavior Diff Unless Unavoidable**  
**F744 Treatment/Service for Dementia**

### **F745 Provision of Medically Related Social Svcs**

### 483.45 PHARMACY SERVICES

F755 Pharmacy Svcs/Procedure/Pharmacists Record  
F756 Drug Regimen Review, Report Irregular Act  
**F757 Drug Regimen id Free From Unnec Drugs**  
**F758 Free from Unnec Psychotic Meds/PRN Use**  
**F759 Free of Med Error Rate of 5% or more**  
**F760 Resident are Free of Significant Med Errors**  
F761 Labels/Store Drugs & Biologicals  
483.50 LAB, RADIOLOGY & OTHER DIAGNOSTIC SERVICES

F770 Laboratory Services  
F771 Blood Bank & Transfusion Services  
F772 Lab Svcs Not Provided On-site  
F773 Lab Svcs Phys Order/Notify of Results  
F774 Assist w/ Transport Arrange to Lab Svcs  
F775 Lab Reports in Record-Lab Name/ Address  
F776 Radiology/Other Diagnostic Services  
F777 Radiology/Diag. Svcs Ordered/Notify Results  
F778 Assist with Transport Arrange to Radiology  
F779 X-Ray/Diagnostic Report in Record-Sign Dated  
483.55 DENTAL SERVICES

F790 Routine/Emergency Dental Services in SNFs  
F791 Routine/Emergency Dental Services in NFs

### 483.60 FOOD AND NUTRITION SERVICES

F800 Provided Diet Meets Needs of Each Resident  
F801 Qualified Dietary Staff  
F802 Sufficient Dietary Support Personnel  
F803 Menus Meet Res Needs/Prep in Advance/Follow  
F804 Nutritive Value/Appear Palatable/Prefer Temp  
F805 Food in Form to Meet Individual Needs  
F806 Resident Allergies, Preferences and Subs  
F807 Drinks Avail to Meet Needs/Pref/ Hydration  
F808 Therapeutic Diet Prescribed by Physician  
F809 Frequency of Meals/Snacks at Bedtime  
F810 Assistive Devices - Eating Equipment/ Utensils  
F811 Feeding Asst - Training/Supervision/ Resident  
F812 Food Procurement, Store/Prepare/Serve/ Sanitary  
F813 Personal Food Policy  
F814 Dispose Garbage & Refuse Properly  
483.65 SPECIAL REHABILITATIVE SERVICES  
F825 Provide/Obtain Specialized Rehab Svcs  
F826 Rehab Svcs-Phy Order/Qualified Person  
483.70 ADMINISTRATION

F835 Administration  
F836 Lic/Comply w/ Fed/State/Local Law/Prof Std  
F837 Governing Body  
F838 Facility Assessment  
F839 Staff Qualifications

F840 Use of Outside Resources  
F841 Responsibilities of Medical Director  
F842 Resident Records - Identifiable Information  
F843 Transfer Agreement  
F844 Disclosure of Ownership Requirements  
F845 Facility Closure-Administrator  
F846 Facility Closure  
F849 Hospice Services  
**F850 Qualifications of Social Worker >120 Beds**  
F851 Payroll Based Journal  
483.75 QUALITY ASSURANCE & PERFORMANCE IMPROVEMENT  
F865 QAPI Program/Plan/Good Faith Attempt  
F866 QAPI/QAA Data Collection & Monitoring  
F867 QAPI/QAA Improvement Activities  
F868 QAA Committee  
483.80 INFECTION CONTROL  
F880 Infection Prevention Control  
F881 Antibiotic Stewardship Program  
F882 Infection Prevention Qual/Role  
**F883 Influenza & Pneumococcal Immunizations**

### 483.85 COMPLIANCE & ETHICS PROGRAM

F895 Compliance & Ethics Program  
483.90 PHYSICAL ENVIRONMENT  
F906 Emergency Electrical Power System  
F907 Space & Environment  
F908 Essential Equip, Safe Operating Condition  
F909 Resident Bed  
F910 Resident Room  
F911 Bedroom Number of Residents  
F912 Bedrooms Measure at least 80 sq. ft.  
F913 Bedrooms Have Direct Access to Exit Corr  
F914 Bedrooms Assure Full Visual Privacy  
F915 Resident Room Window  
F916 Resident Room Floor Above Ground  
F917 Resident Room Bed/Furniture/Closet  
F918 Bedrooms Equipped/Near Lav/Toilet  
F919 Resident Call System  
F920 Requirements for Dining & Act. Rooms  
F921 Safe/Functional/Sanitary/Comfort Environment  
F922 Procedures to Ensure Water Avail.  
F923 Ventilation  
F924 Corridors Have Firmly Secured Handrails  
F925 Maintain Effective Pest Control Program  
F926 Smoking Policies

### 483.95 TRAINING REQUIREMENTS

F940 Training Req. General  
F941 Comm. Training  
F942 Resident Rights Training  
F943 Abuse, Neglect & Exploitation Training  
F944 QAPI Training  
F945 Infection Control Training  
F946 Compliance Ethics Training  
F947 Required In-Service for Nurse Aides  
F948 Training for Feeding Assistants  
F949 Behavioral Health Training

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